

R.Jayaraman

Educated at IIT Bombay in Metallurgical Engineering , IIM Ahmedabad and University of British Columbia where he graduated with Distinction in Metallurgical Engineering (MS) , as also a Diploma in Production Management from the SIES Institute of Management , Mr R Jayaraman has had an illustrious career spanning over 35 years .

Starting with Mukand Limited where he worked in production , design and R & D , he went on to successfully install and commission the non ferrous bi-metal sintering line for the manufacture of automotive bearings in Gabriel India Limited . He played a key role in the acquisition and merger of Special Steels and Ahmedabad Advance Mills with Tata Steel . He worked in the highest offices in Tata Steel – EA to the VC , Executive Officer to the MD Dr JJ Irani , head of Selection of a Coastal site for a 10 mtpa steel plant of Tata Steel , Chief of Project Planning , Monitoring and Cost Control of the world class 1.2 million tpa Cold Rolling mill project of Tata Steel which set several world records in project management and cost Rs 2,000 crores . He has also served as the Chief of Business Excellence of Tata Steel and Tata Communications Limited , both global giants in their respective areas of operations . He also worked as Senior VP of Technology and Chief Safety Officer of Tata Teleservices where he introduced industry standard practices in telecom tower management .

He has co-authored , with the present Vice Chairman of Tata Steel , a well acclaimed book on project management . He has also authored more than 50 technical papers in various national and international journals some of which have won awards . He is a Senior Lead Assessor in the Tata Business Excellence System and the CII – EXIM Bank EFQM system of Performance Excellence , under which he has assessed levels of performance excellence in over 70 companies in India and abroad . He has attended several training programs in Project Management , Financial Management , Customer Value Management , Balance Score Cards , Strategy Management , Vision , TQM , six sigma , QFD , benchmarking , TPM , 5S , Quality Circles , International Collaborations and Mergers and Acquisitions in India and abroad . He has been a trainer in Performance Excellence , has conducted Vision workshops for companies and work groups , has given presentations on performance excellence in India and abroad . He is an expert in Performance Excellence in Marketing , HR and Operations ; Strategy Deployment , TQM , preparing Vision statements , designing and implementing Balanced Score Cards across organisations .

He joined the SPJIMR in December 2011as Professor in Operations Management .